

Privacy Policy – NELA Drywall Repair

Effective Date: March 2026

NELA Drywall Repair values your privacy and is committed to protecting your personal information. This policy explains what information we collect, how we use it, and how we protect it.

Information We Collect

We may collect the following types of information from customers:

- Name
- Phone number
- Email address
- Physical address or service location
- Project details related to drywall repair services
- Any information you provide when contacting us

How We Collect Information

We may collect information through:

- Contact forms on our website
- Phone calls or SMS/text messages
- Email communications
- In-person service requests
- Service agreements or estimate requests

How We Use Your Information

We use customer information to:

- Provide drywall repair services
- Schedule and confirm appointments
- Send service updates or appointment reminders
- Respond to customer questions and support requests
- Provide estimates and service information

We may also send conversational SMS messages related to your service request or project.

Information Sharing

Customer information **is never shared with third parties or affiliates for marketing or promotional purposes.**

Information may be shared only when necessary to support legitimate business operations (such as payment processing or service coordination).

All sharing mentioned in this policy excludes mobile opt-in and consent; opt-in information is never shared with anyone for any purpose.

SMS / Text Messaging

If you provide your phone number, you may receive text messages related to:

- Service inquiries
- Appointment scheduling
- Project updates
- Customer support

Message frequency varies.

Message and data rates may apply.

You may opt out at any time by replying:

STOP, UNSUBSCRIBE, or QUIT

How to Get Help or Update Your Information

If you have questions about this policy or want to update or remove your information, you may contact us:

Email: NELADrywallRepair@gmail.com

Phone: (318) 378-5843

Website: <https://www.neladrywallrepair.com>

Policy Updates

We may update this Privacy Policy occasionally to reflect changes in our services or compliance requirements. Updates will be posted on this page.